

HOME COMFORT

DAY OR NIGHT, NO MATTER THE SEASON, RYAN WILL BE THERE FOR YOU WHEN YOU ARE EXPERIENCING AN EMERGENCY. OUR TRAINED TECHNICIANS HAVE THE SKILLS TO DIAGNOSE WHAT IS WRONG WITH YOUR SYSTEM AND GET IT BACK UP AND RUNNING. IT IS OUR GOAL TO KEEP YOU AND YOUR FAMILY COMFORTABLE ALL YEAR LONG!

FEATURES AND BENEFITS

- VIP PRIORITY SERVICE PLAN HOLDERS ARE OUR TOP PRIORITY. SHOULD YOU EVER NEED EMERGENCY SERVICE, YOU'LL BE SURE TO GET IT QUICKLY.
- ALL PLANS PROVIDE INCREASED OPERATIONAL EFFICIENCY.
- THE LIKELIHOOD OF EMERGENCY CALLS WILL BE REDUCED. WE WILL CORRECT MINOR PROBLEMS BEFORE THEY TURN INTO MAJOR PROBLEMS.
- PROLONG THE EFFECTIVE LIFE OF YOUR EQUIPMENT THROUGH REGULARLY SCHEDULED TUNE-UPS, PROFESSIONAL CLEANINGS AND SAFETY INSPECTIONS.
- OUR PROFESSIONALLY TRAINED TECHNICIANS KNOW HOW TO SERVICE ALL MAKES OF HEATING, AIR CONDITIONING AND PLUMBING EQUIPMENT. WE EMPLOY SKILLED, NEAT AND PERSONABLE INDIVIDUALS THAT YOU WILL BE HAPPY TO INVITE INTO YOUR HOME.

TERMS OF AGREEMENT

- EQUIPMENT MUST MEET OPERATIONAL STANDARDS, IN ORDER TO QUALIFY.
- PRIORITY SERVICE PLANS START ON THE DATE THEY ARE PURCHASED.
- THE PLANS EXPIRE TWO YEARS AFTER THE PURCHASE DATE.
- ALL PLANS ARE SUBJECT TO TECHNICIAN APPROVAL.
- TRANSFERABLE OPTIONS ARE AVAILABLE FOR HOMEOWNERS.

TECHNICIAN NAME

CUSTOMER COMMITMENT

OUR WORK HAS A ONE-YEAR WARRANTY FOR EQUIPMENT AND A 30-DAY HASSLE-FREE GUARANTEE ON SERVICE.



"Good communication, punctual, fair pricing and knowledgeable technicians."

- Kelly K. from Rochester, NY

**YOUR FAMILY OWNED
PLUMBING AND HEATING
PROFESSIONALS
SINCE 1999.**



RYAN

PLUMBING & HEATING

11 COMFORT STREET
ROCHESTER, NY 14620
PHONE: (585) 232-5555
RYANSERVICE.COM

VIP PRIORITY SERVICE CLUB



24 HOUR SERVICE

VIP PRIORITY SERVICE PLANS - 2 YEAR DURATION

HEATING AND AIR CONDITIONING

ANNUAL MAINTENANCE:

- EXAMINE ELECTRICAL COMPONENTS (WIRING/ CONNECTIONS) FOR CORROSION AND/OR WEAR
- CLEAN AND CLEAR DEBRIS FROM EQUIPMENT
- INSPECT EQUIPMENT ELEMENTS
- ENSURE PROPER OPERATION
- EXAMINE STARTUP
- TEST THERMOSTAT
- CHECK GAS CONNECTIONS (GAS FIRED ITEMS)
- TEST CARBON MONOXIDE LEVELS (GAS FIRED ITEMS)

SERVICE PLAN OPTIONS:

OPTION 1 OPTION 2

SELECT ITEMS BELOW:

- FURNACE A/C FURNACE & A/C
 BOILER TANKLESS H2O HEATER
 H2O HEATER**
 HUMIDIFIER** MEDIA FILTER**

**ADD ON ITEM AVAILABLE WITH PURCHASE OF HVAC PLAN

THESE ITEMS ARE NOT COVERED BY SERVICE PLANS:

- REFRIGERANT
- ELECTRIC SERVICE TO EQUIPMENT (BREAKER AND WIRE)
- OUT OF WARRANTY COMPRESSORS
- OUT OF WARRANTY COILS
- OUT OF WARRANTY HEAT EXCHANGERS
- ACT OF GOD (FLOOD/LIGHTNING STRIKE/FIRE)
- OUT OF WARRANTY ITEMS FOR REPAIR (LABOR IS INCLUDED)

EXPIRATION DATE: _____

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FEATURES & BENEFITS	HVAC OPTION 1	HVAC OPTION 2	PLUMBING	GENERATOR
24 HOUR PRIORITY SERVICE	INCLUDED	INCLUDED	INCLUDED	INCLUDED
SERVICE FEE	WAIVED	50% DISCOUNT	50% DISCOUNT	50% DISCOUNT
OVERTIME CHARGES	WAIVED	15% DISCOUNT	15% DISCOUNT	15% DISCOUNT
PARTS FEE	WAIVED	15% DISCOUNT	15% DISCOUNT	15% DISCOUNT
LABOR FEE	WAIVED	15% DISCOUNT	15% DISCOUNT	15% DISCOUNT
ANNUAL MAINTENANCE	ONCE PER YEAR	ONCE PER YEAR	ONCE PER YEAR	ONCE PER YEAR
ADDITIONAL DISCOUNTS:	25% DISCOUNT ON	15% DISCOUNT ON	15% DISCOUNT ON	
*CANNOT BE COMBINED WITH ANY OTHER OFFER	OTHER HVAC SERVICES	OTHER HVAC SERVICES	OTHER PLUMBING SERVICES	NA

PLUMBING

ANNUAL MAINTENANCE:

- WHOLE HOME PLUMBING INSPECTION
- H2O HEATER INSPECTION
- MAIN WATER SUPPLY PRESSURE TEST
- INSPECT AND ADJUST WATER SUPPLY PRESSURE REDUCING VALVES
- SUMP PUMP INSPECTION
- HOME SEWAGE EJECTOR SYSTEM INSPECTION
- TREAT ALL SINKS WITH BIO CLEAN ENZYME

OPTIONS AVAILABLE FOR BACKFLOW TESTS

THESE ITEMS ARE NOT COVERED BY SERVICE PLANS:

- ELECTRIC SERVICE TO EQUIPMENT (BREAKER AND WIRE)
- OUT OF WARRANTY H2O HEATERS
- OUT OF WARRANTY SUMPS PUMPS
- REPAIR TO SEWER LATERAL AND BRANCH LINES DUE TO AGE AND CONDITION
- ACT OF GOD (FLOOD/LIGHTNING STRIKE/FIRE)
- OUT OF WARRANTY ITEMS

EXPIRATION DATE: _____

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GENERATOR

MAKE SURE YOUR HOME, FAMILY, AND ASSETS ARE PROTECTED DURING A POWER OUTAGE!

ANNUAL MAINTENANCE:

- CLEAN AND DEGREASE GENERATOR
- CHANGE OIL AND OIL FILTER
- CHANGE AIR FILTER
- CHANGE SPARK PLUGS
- CHECK FUEL FILTER
- INSPECT BATTERY
- TEST AND RUN GENERATOR

THESE ITEMS ARE NOT COVERED BY SERVICE PLANS:

- ELECTRIC SERVICE TO EQUIPMENT (BREAKER AND WIRE)
- ACT OF GOD (FLOOD/LIGHTNING STRIKE/FIRE)
- OUT OF WARRANTY ITEMS

EXPIRATION DATE: _____

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